IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Oumar Nabe

Art Unit: 3693

Serial No.: 09/828,414

Examiner: Felten, Daniel S.

Filed: April 6, 2001

For: METHODS AND SYSTEMS

FOR CUSTOMER RELATIONSHIP MANAGEMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL

1. Transmitted herewith is:
Formal Drawings Transmittal with Seventeen Replacement Sheets of Formal Drawings (18 pages); Amendment and Transmittal (33 pages)

STATUS

2.	Applicant	
		claims small entity status.
	\bowtie	is other than a small entity.

EXTENSION OF TERM

3.	3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.								
	(complete (a) or (b), as applicable)								
	(a)		cant petitions for a						
	(Fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)								
Exte	ension fo	or response w	vithin:	(Other than small entity Fee	Small entity Fee (if applicable)			
			first month	\$	120.00	\$ 60.00			
		\boxtimes	second month	\$	450.00	\$ 225.00			
third month				\$	1,020.00	\$ 510.00			
fourth month				\$	1,590.00	\$ 795.00			
			fifth month	\$	2,160.00	\$1,080.00			
					Fee Due	\$ 450.00			
If an additional extension of time is required, please consider this a petition therefor. (Check and complete the next item, if applicable)									
An extension of months has already been secured. The fee paid therefor \$ is deducted from the total fee due for the total months of extension now requested.									
Extension fee due with this request \$\\$450.00									
OR									
(b) Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.									

FEE FOR CLAIMS

	Γhe fee	for cla	ims (37 ()-(d)) has b	een calculated as s	shown	below:	
	(Col. 1)			(Col. 2)	(Col. 3)	SMALL ENTITY	OTHER THAN SMALL ENTITY		
	CLAIMS REMAINING AFTER AMENDMENT			HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	OR	ADDITIONAL RATE FEE	
TOTAL			MINUS		=0	x \$25.00 = \$		x \$50.00 = \$	
INDEP.			MINUS		=0	x \$100.00 = \$		x \$200.00 = \$	
	FIRST	PRESEN	TATION OF	MULTIPLE DEP. (CLAIM	+ \$180.00 = \$		+ \$360.00 = \$	
	<u>.</u>					TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONA FEE \$	
	(a)	\boxtimes	No add	itional fee for	r Claims is	required			
					OR				
	(b)		Total ac	dditional fee	for claims	required \$			
				FEE 1	PAYMEN'	Γ -			
5.		Attach	ed is a c	heck in the si	um of \$				
				t Account No this transmitt		the sum of <u>\$450.00</u> ed.	<u>).</u>		
				FEE D	EFICIENC	CY			
6.		If any 01-238		al extension a	and/or fee i	s required, charge	Depos	sit Account No.	
				A	ND/OR				
		If any 2384.	addition	al fee for clai	ms is requi	red, charge Depos	it Acc	ount No. 01-	
7.		Other:							
					Reg ARI One St. I	iel M. Fitzgerald . No. 38,880 MSTRONG TEAS Metropolitan Squ. Louis, MO 63102			